

Connected Backup

Software Version 9.0

Release Notes



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Documentation updates

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
- Software Release Date, which indicates the release date of this version of the software.

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- Access product documentation
- View software vulnerability alerts
- Enter into discussions with other software customers
- Download software patches
- Manage software licenses, downloads, and support contracts
- Submit and track service requests
- Contact customer support
- View information about all services that Support offers

Many areas of the portal require you to sign in with a Software Passport. If you need a Passport, you can create one when prompted to sign in. To learn about the different access levels the portal uses, see the [Access Levels descriptions](#).

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Introduction

This document describes the new features and resolved issues for Micro Focus Connected Backup version 9.0.

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New in this Release

This section lists the enhancements that Connected Backup version 9.0 contains.

- Enhanced look and feel of the Support Center UI.
- Move from Oracle JAVA to Azul Zulu JRE

Connected Backup replaces Oracle JAVA with Azul Zulu JRE. This impacts the following Connected Backup components:

- The **Mac Agent** is now shipped with Azul Zulu 8u202 for Mac.
- The **Media Agent** is now shipped with Azul Zulu 8u202 32bit.
- The **AMWS** is now shipped with Azul Zulu 8u202 32bit.
- Enable options to display the backup failed messages for specific duration (in seconds), or till the Agent UI is re-opened or next successive notification is generated.

NOTE: This option is applicable only for PC Agent.

Resolved Issues

This section lists the resolved issues in Connected Backup version 9.0.

- **CB-40563** - Resolved an issue where the Mac Backup fails after upgrade to Mojave 10.14.1.

Known issues

This section lists the known issues and workarounds for Micro Focus Connected Backup 9.0 release.

- The refresh icon will not be visible if you are on IE version 11 with update version 11.0.110.

Workaround:

To resolve this issue, install the cumulative update from the following link:

- **For Windows 7 and 8.1:**

<https://support.microsoft.com/en-in/help/44911113/cumulative-update-for-internet-explorer-february-19-2019>

- **For Windows 10:**

- <https://support.microsoft.com/en-us/help/4482887/windows-10-update-kb4482887>

- The tree structure in the left pane collapses when you click the browser's back button from the **Reserve accounts** page to **Support Center Community** page.
- If TLS 1.0 is disabled on the Data Center servers, Connected Reporting Services (CRS) version 1.3.4 will not work.
- In the localized PC Agent application, the script error appears when you view help topics in Spanish, German, and French languages.

Workaround:

Click **yes** in the **Script Error** window to run the script and display the help topic.

Requirements

Connected Backup version 9.0 supports 64-bit standalone, mirrored, or clustered (mirrored or non-mirrored) Data Center configurations installed as one of the following:

- New installation
- Upgrade from Connected Backup 8.8.8.1 or 8.11.2

You can upgrade the PC Agent from the following version of Connected Backup components:

- Connected Backup Agent 8.8.5, or later

You can upgrade the Mac Agent from the following version of Connected Backup components:

- For macOS 10.12 (Sierra) - Connected Backup Agent 8.8.5.2, or later
- For macOS 10.13 (High Sierra) - Connected Backup Agent 8.8.7.2, or later
- For macOS 10.14 (Mojave) - Connected Backup Agent 8.10.2, or later

For information about the system requirements, supported platforms, and software dependencies for Connected Backup 9.0, refer to the *Connected Backup 9.0 Requirements Matrix*.

Install Notes

This topic provides information about Connected Backup 9.0 installation and upgrade for specific scenarios. If you host your own Connected Backup environment, then refer to *Connected Backup Installing the Data Center* or *Connected Backup Upgrading the Data Center* documentation for complete installation or upgrade information.

The following Connected Backup packages are available for this release:

- v9.0.bdc.english.zip

Contents:

- BDC folder

- v9.0.mgmtApi.zip

Contents:

- ManagementAPI folder
- Atmy.Cntd.ManagementConfig.dll
- ManagementAPIInstallManager.dll
- ManagementAPIServiceInstaller.exe
- ManagementServiceCmdLineInstaller.exe

- v9.0.dctoolkit.zip

Contents:

- Toolkit folder

- v9.0.BDRToolPkg.zip

Contents:

- BulkDataRetrieveTool.exe
- icudt48.dll
- icudt48x64.dll
- icuuc48.dll
- icuuc48x64.dll

Upgrade Data Center to 9.0 version

The naming convention for mount point share names changed as of Connected Backup version 8.8.7. If you're upgrading from a version prior to 8.8.7, and have manually configured the Mount Points on the Data Center, refer to the 8.8.7 release notes and follow the steps to ensure volume accessibility.

Disable weak cipher

After installing the Support Center or AMWS web services application on a system, it is preferable to disable any weak and vulnerable cipher having a block size of 64-bits, such as Triple DES.

Documentation

The following documentation was updated for this release.

- *Connected Backup Product Overview*
- *Connected Backup Installing PC Agents*
- *Connected Backup Installing Mac Agents*
- *Connected Backup Administering PC Agents*
- *Connected Backup Administering Mac Agents*
- *Connected Backup Installing the Data Center*
- *Connected Backup Administering the Data Center*
- *Connected Backup Upgrading the Data Center*
- *Connected Backup Data Center Disaster Recovery*
- *Connected Backup Data Transfer API Administration Guide*
- *Connected Backup Management API Administration Guide*
- *Connected Backup Account Management Web Services Development*
- *Connected Backup Web Services Programming Reference*
- *Connected Backup PC Agent Quick Start*
- *Connected Backup Mac Agent Quick Start*
- *Connected Backup Media Agent Quick Start*

- *Connected Backup Agent Version Matrix*
- *Connected Backup Interoperability Matrix*
- *Connected Backup Requirements Matrix*
- *Connected Backup Application Localization Matrix*
- *Connected Backup Documentation Localization Matrix*
- *Connected Backup Bulk Data Retrieve Tool*