

Connected Backup

Software Version 9.0.6

Interoperability Matrix



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- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
- Software Release Date, which indicates the release date of this version of the software.

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- Manage software licenses, downloads, and support contracts
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Many areas of the portal require you to sign in with a Software Passport. If you need a Passport, you can create one when prompted to sign in. To learn about the different access levels the portal uses, see the [Access Levels descriptions](#).

Interoperability matrix

This document describes the third-party software that works with the components of Micro Focus Connected Backup 9.0.6. It also describes how Connected Backup complies with third-party software requirements.

Data Center

The following table lists the third-party software that works with the Data Center software.

| Component | Specifications |
|-----------------------|---|
| Server virtualization | <p>Server virtualization software.</p> <p>Performance of VM configurations is similar to physical machines; however, it is not guaranteed.</p> <p>To use VMs for your deployment, adhere to the following guidelines:</p> <ul style="list-style-type: none"> • Configure each VM as you would a physical machine. <ul style="list-style-type: none"> The amount of hardware resources that you allocate to each VM instance must equal or exceed the minimum amount specified for a physical configuration. • Each data center server requires I/O channels dedicated at the physical level. Ensure that you use: <ul style="list-style-type: none"> • Dedicated physical disk controller • Separate physical disk volumes • Dedicated memory • Dedicated CPUs • While VMs allow you to share storage, to ensure database performance and data integrity, configure VMs for non-shared storage. <ul style="list-style-type: none"> Follow the storage recommendations for physical configurations, with one exception: you can follow your company standard for Web server configuration of Connected Web Services applications. • Existing data center disk volume configurations still apply. Separate volumes for: <ul style="list-style-type: none"> • database .mdf files • transaction log .ldf files • Archives |
| Enterprise directory | LDAPv3 |

| Component | Specifications |
|---------------------|--|
| Anti-virus software | If you install anti-virus software on the Data Center server, do not let the antivirus software scan the Customer archive folders, the SQL databases (.mdf), or the SQL transaction logs (.ldf). |

PC Agent

The following table lists the third-party software that works with the Connected Backup PC Agent software.

| Component | Specifications |
|--|--|
| Mail client (Processed by Connected EmailOptimizer) | <p>Any of the following applications:</p> <ul style="list-style-type: none"> • Microsoft Outlook 2019 version 2005 Build 12527.20470 • Microsoft Outlook 2016 version 1708, Build 16.0.8420.1000 or later (32-bit and 64-bit) • Microsoft Outlook 2013 (32-bit and 64-bit) • Microsoft Outlook 2010 (32-bit and 64-bit) • Microsoft Outlook 2007, up to SP2 • Microsoft Outlook 2003 SP3 • IBM Lotus Notes/Domino 8.5.1 (32-bit only), 8.5.2 (32-bit only), 9.0, and 9.01 |

Mac Agent

The following table lists the third-party software that works with the Connected Backup Mac Agent software.

| Component | Specifications |
|-------------|--|
| Mail client | <ul style="list-style-type: none"> • Microsoft Outlook 2019 • Microsoft Outlook 2016 |