Micro Focus iPrint Appliance 4 Release Notes

May 2019

Micro Focus iPrint Appliance is a virtual appliance that offers cross-platform, self-service printing for the enterprise. It allows users to print from their desktops, laptops, and mobile devices. Micro Focus iPrint Appliance supports NetIQ eDirectory and Active Directory as user identity sources. It scales to fit organizations of any size and provides a single solution to manage the printing needs across multiple locations.

The appliance runs as a virtual machine within any virtualization environment such as VMware, Windows Hyper-V, Citrix Xen Server, or Xen on SUSE Linux Enterprise Server (SLES).

iPrint Appliance 4 - Highlights

iPrint Appliance has underwent the following changes:

Table 1

Components	iPrint Appliance 3.x	iPrint Appliance 4.0
Base Appliance	SLES 11 SP4	SLES 12 SP3
	Stellent	KeyView

Enhancements From Ideas Portal

As in earlier releases, we will continue to implement enhancements from the ideas portal in the upcoming versions.

- "Multiple Licenses" on page 2
- "Auto Clearing a Printer Queue" on page 2

Multiple Licenses

The license page is enhanced to upload multiple licenses.

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License Information

Product Title:                           Micro Focus iPrint
License Version:                         3.0
Allowed number of registered users:      Not restricted by the software. Refer to your contract for limitations.

Desktop License  ⓘ

Key Issued:                              2017-03-16 (yyyy-mm-dd)
Expiration:                              2500-01-01 (yyyy-mm-dd)
Number of days until license expires:    Unlimited
Replace existing license file:           [Choose File] No file chosen        [Upload]  [Delete]

Mobile License  ⓘ

Key Issued:                              2017-03-16 (yyyy-mm-dd)
Expiration:                              2500-01-01 (yyyy-mm-dd)
Number of days until license expires:    Unlimited
Replace existing license file:           [Choose File] No file chosen        [Upload]  [Delete]
```

Auto Clearing a Printer Queue

This feature reduces printing of stale jobs during a printer failure. During a printer failure, jobs gets queued and are printed when the printer comes online thus printing and exposing documents that may have secure data. We have a solution to delete such pending jobs without intervention from the users.

For more information about this feature, see Auto Clearing a Printer Queue in the Micro Focus iPrint Appliance Administration Guide.

Directory Servers

LDAP import is rearchitected and enhanced for better performance when synchronizing the user information to the iPrint Appliance.

Controlled Secure Printer Visibility in Mobile App

The iPrint Mobile app leverages the ACLs set in iManager for secure printers. This limits the visibility of secure printers to set of users.

All Features

To view the key features of iPrint Appliance, refer to the Novell iPrint Feature Tour.

Known Issues

- "Management Console Issues" on page 3
- "Mobile App Issues" on page 4
- "Email Printing Issues" on page 4
- "Upgrade Issues" on page 4

Management Console Issues

- "Driver Store Configuration Page Displays Inaccurate User Name" on page 4
- "Management Console is Not Available in Simplified Chinese and Traditional Chinese Languages on Windows 8.1 IE 11 Browser" on page 4

Driver Store Configuration Page Displays Inaccurate User Name

In the Management Console > Driver Store Configuration page, select the **Enable remote driver store** option, then specify details for the remote server. When you click **Save**, the **username** field displays `"cn=driver_store,o=iPrintAppliance."` This is a display issue and does not impact the functionality of the feature. The drivers are available from the remote server with the credentials specified by you.

Management Console is Not Available in Simplified Chinese and Traditional Chinese Languages on Windows 8.1 IE 11 Browser

If you use Internet Explorer 11 on Windows 8.1, the Management Console interface is not available in Simplified Chinese and Traditional Chinese languages. The localized interface is available in other browsers.

Mobile App Issues

When printing through the iPrint app, if you cancel a print job, the job might not get canceled. Canceling a print job can result in unexpected behavior such as partial printing, printing junk characters, or a held job on the server side.

Email Printing Issues

If you print an email containing emoticon, the emoticon is treated as an attachment, and each emoticon is printed on a new page. For example, if your email contains three emoticon, four pages are printed, with one page containing the mail body and the rest containing one emoticon each.

Upgrade Issues

On upgrading to iPrint Appliance 4, some of the SmartArt graphics or tables are not rendered properly thus causing poor quality printing. It is recommended to use remote renderer for high quality rendering.

iPrint Appliance System Requirements

For iPrint Appliance system requirements, see "Server Requirements" in the *Micro Focus iPrint Appliance Administration Guide*.

Software Fixes

iPrint Appliance 4 includes the following software fixes:

Bug Number	Description
1131861	Support for TLS 1.2 connections when connecting to the directory server
1090165	Email attributes of the source eDirectory is not synced with Appliance
1112218	iprint_fix_db.sh script is not working with iPrint Appliance 3.2
1100162	Authentication with iPrint Reader and ID Card does not work if user names in the LDAP directory has Cyrillic characters

Documentation

For additional iPrint Appliance documentation, see the iPrint Appliance documentation web site.

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